



Welcome!

We want to make your visit as enjoyable & relaxing as is possible in these new times.

We ask that you assist us, by following some simple protocols to ensure the safety and security of you, other guests and our team.

- We are reserving tables at staggered intervals, so booking is recommended.
- We ask that when booking you provide an email address/mobile number so that we are compliant with the Government's test & trace policies.
- Our tables are separated by 1 metre and 2 metres where possible.
- We are accepting bookings of 6 guests maximum.
- Hand sanitising stations are provided throughout, and we ask that you use them when entering and leaving the building.
- Please maintain social distancing throughout your visit.
- Once shown to your table, please remain seated throughout unless visiting the toilet.
- We ask that an adult accompanies children to the toilet and keeps them seated and under control at all times.
- For all visiting the toilets, please adhere to the protocols displayed at the toilet entrance.
- Table service is available throughout the pub and gardens.
- We have a web link/app so you can place your order on your device with minimal contact.
- Our business is now cashless.
- We shall deliver your drinks on a tray, which we will place at the end of the table for you to distribute.
- Condiments, cutlery & food will be delivered to the table whilst staying at an arms length

Enjoy, Relax & Be Safe!

Love,
Colin, Kate & The Portland Team



Cityglen

PUB CO.